MEETING OF PPG OF SOLENT VIEW MEDICAL PRACTICE HELD ON 15 SEPTEMBER 2021

PRESENT :

Vaughan Bidewell (Chair)

Caroline Hodkinson

Gill Hartwell

Dr Martin Asbridge

Jeanette Hadley

Bev Glass

Karen Wyatt

JH opened the meeting by explaining that there had been many practice staffing changes and that training was ongoing for ancillary staff. Dr Ryder was leaving at the end of September. Dr Clarke would be returning from maternity leave in Feb/March. There are 4 locums fulfilling regular sessions within the practice, Dr’s Morgan, Loxley, Bohmer and Patterson.

Many more patients were changing to the practice from other surgeries. In answer to a question by VB, JH explained that there was no upper limit for patient numbers. Routine blood tests had been halted for the time being. 45000 total patients had received a COVID vaccination but there was slower uptake amongst the younger patients which seemed to be a generalised situation. The surgery was the lead vaccination centre for the 5 surgeries within the Gosport West Network.

CH and VB stated that should volunteers be required for administration duties at clinics for COVID boosters, they would publish in the LOSRA newsletter requesting volunteers and members of the PPG would volunteer if required.

VB asked how many doctors were working at the practice and Dr A stated that GP hours were now counted in sessions and gave examples as to how the administration took place.CH would report these details in the LOSRA Newsletter to be printed shortly. It was also suggested that details of staff titles and roles were explained to enable patients to understand the workings of the practice.

Flu vaccinations would be given in the normal way. Patients would be contacted via letter or text when available.

Conversations were held regarding the ongoing phone system problems and rectifications were being made in regard to calls waiting messages and GH requested if the number of drop out calls could be reported for the next meeting.

It was suggested by CH that e-consult was very slow and that it was possibly better to email the surgery. Urgent calls should go to the surgery to be triaged or 111.

The subject of grounds maintenance was discussed, and BG would check the contract in regards to gardening and window cleaning. A working party could be arranged to deal with these items if necessary and permitted.

Future meetings to be limited to 10 persons and liaison should be between VB, CH, GH and BG.

NEXT MEETING TO BE IN JANUARY DATE TBA.